



The Rt Hon The Lord Provost of Glasgow
Councillor Sadie Docherty

13th November 2014

Ms Faye Shaw
ACCESS LLP
220 High Street
Glasgow
G4 0QW

Dear Ms Shaw

SD/GW

Malawi – IT Projects – Autumn 2014

I am writing to thank you for the continuing support which is given to my projects in Malawi by you and your staff at ACCESS. You may also be aware that I had the honour of visiting Malawi for one week recently, and I can advise you that I was greatly impressed by what I saw there, not least of which was evidence of the ongoing work carried out by the staff from ACCESS in hospitals, clinics, orphanages and local authority premises.

I have been advised by Professor Brian Kelly and Gillian Walsh of my staff about the splendid efforts made by Sammy Birnie, Robert McPhee, Ian Black and Mark Murphy before and, particularly, during their time in Malawi this year, some of which I saw at first hand. I know that the team carried out work, often in difficult conditions, in and around Lilongwe and at Dedza, in hospitals, clinics, schools, the refugee camp at Dzaleka and in various local authority locations.

I would also like to pay tribute to Jim Buist who has given his support to the IT projects over many years and continues to do so despite having retired from the Council.

I hope that your support will continue for the foreseeable future.

I know that the team from ACCESS conducted themselves in an exemplary manner throughout their stay in Malawi and set an excellent example to the many people they met by way of their courtesy, respect, good humour and hard work.

The city of Glasgow, you and your departmental colleagues and the staff themselves can be justifiably proud of what they have achieved.

I hope that you will pass on my best wishes to each and every one of them.

Yours sincerely

Councillor Sadie Docherty
Lord Provost of Glasgow.